

# Organisation Profile



Islamic Relief  
Malaysia



Saving lives since 1984



[IslamicReliefMalaysia](#)



# Untold Stories

## Kisah Yang Tersimpan



1

"Our house has just caught fire, and so far, my husband is still looking for a house to rent. For a while, we had to stay in the mosque. Thank you for donating this food pack. It is heartwarming to know that people are still concerned about our fate even though the economy is not fully stable."

- Juhirah Madinah Asan, Sabah



2

"My house is in an absolute shambles after the flood. Many items were damaged. The water level in other people's homes has receded, but our house is still flooded because it is located in a low area. Sometimes it takes 10 days for the water to entirely recede. I appreciate everyone who came to help me move the belongings and clean up my house. Thank you for wading through the floodwaters to assist me." - Mak Ipah, Johor

"Keadaan rumah Mak Ipah tunggang-langgang. Barang-barang semuanya rosak dalam banjir. Air di rumah orang lain semua dah surut, tetapi rumah kami masih ditenggelami air kerana kedudukan rumah ini rendah. Kadangkala ambil masa 10 hari nak tunggu air surut sepenuhnya. Terima kasih pada semua yang datang bantu Mak Ipah keluarkan barang-barang dari rumah dan bantu cuci rumah Mak Ipah. Terima kasih sebab sanggup meredah air banjir untuk bantu Mak Ipah." - Mak Ipah, Johor



3

"For me, all children have the right to a proper education, even if they have no identification documents. My responsibility here is to give them the best education so that they can enjoy learning like other children. Thank you for helping and improving the facilities in this school to make the children comfortable to learn."

- Mujahid Gani, Teacher in Children Humanitarian Development Centre Kg. Jampiras, Sabah

"Bagi saya, semua kanak-kanak ada hak untuk mendapat pendidikan sewajarnya, walaupun mereka tiada dokumen pengenalan diri. Tanggungjawab saya di sini adalah untuk memberikan yang terbaik buat mereka agar mereka dapat merasai nikmat belajar seperti kanak-kanak lain. Terima kasih kerana sudi membantu dan menambahbaik kemudahan di sekolah ini untuk keselesaan anak-anak belajar."

- Mujahid Gani, Guru Pusat Pembangunan Kemanusiaan Kanak-Kanak [PPKK] Kg. Jampiras, Sabah

# Why Support Islamic Relief

## Mengapa Bersama Islamic Relief



### About Mengenai

Islamic Relief is an independent international humanitarian aid and development organisation. Islamic Relief is headquartered in the United Kingdom and was founded in 1984. Islamic Relief serves in more than 45 countries, assisting more than 158.5 million people. The scope of Islamic Relief assistance covers emergency assistance, integrated sustainable development, disaster risk reduction, and advocacy.

Organisasi bantuan dan pembangunan kemanusiaan antarabangsa yang ditubuhkan pada tahun 1984 dan beribu pejabat di Birmingham, United Kingdom. Islamic Relief berkhidmat di lebih 45 buah negara dan telah membantu lebih daripada 158.5 juta orang sejak beroperasi. Skop bantuan Islamic Relief merangkumi bantuan kecemasan, pembangunan mampan bersepdua, pengurangan risiko bencana dan advokasi.

Islamic Relief Malaysia was established in 2005, which aspires to continue Islamic Relief humanitarian assistance in the Asia-Pacific region. Islamic Relief Malaysia serves as a fundraising and project implementer for international and local projects.

Islamic Relief Malaysia telah ditubuhkan pada tahun 2005, bertujuan untuk meneruskan bantuan kemanusiaan Islamic Relief di rantau Asia-Pasifik. Kini, Islamic Relief Malaysia berperanan sebagai pejabat penjanaan dana dan pelaksana projek tempatan dan antarabangsa.



**Since 1984,  
Worldwide**

**45 Countries  
Served**

**158.5 Million  
International  
Right Holders  
Impacted**

**Since 2015,  
in Malaysia**

**14 States  
Served**

**521,568 Local  
Right Holders  
Impacted**

### Number of international right holders served through Islamic Relief Malaysia

Jumlah penerima manfaat antarabangsa yang telah dibantu melalui Islamic Relief Malaysia



### Number of local right holders served through Islamic Relief Malaysia

Jumlah penerima manfaat lokal yang telah dibantu melalui Islamic Relief Malaysia



## International Projects Implemented by Islamic Relief Malaysia (2015 – 2022)

Projek Antarabangsa Yang Dilaksanakan oleh Islamic Relief Malaysia (2015 – 2022)

### 1 EMERGENCY KECEMASAN

**32** Projects | **32** Projek

**25** Countries | **25** Negara

### 2 SUSTAINABLE LIVELIHOOD KEHIDUPAN MAMPAH

**40** Projects | **40** Projek

**16** Countries | **16** Negara

### 3 WATER, SANITATION & HYGIENE (WASH) AIR, SANITASI & KEBERSIHAN

**10** Projects | **10** Projek

**6** Countries | **6** Negara

### 4 SEASONAL PROGRAMME PROGRAM BERMUSIM

**26** Projects | **26** Projek

**37** Countries | **37** Negara

## Local Projects Implemented by Islamic Relief Malaysia (2015 – 2022)

### Projek Lokal Yang Dilaksanakan oleh Islamic Relief Malaysia [2015 – 2022]

#### 1 EMERGENCY KECEMASAN

**27** Projects | **27** Projek

**14** States | **14** Negeri

#### 2 SUSTAINABLE LIVELIHOOD KEHIDUPAN MAMPAH

**44** Projects | **44** Projek

**12** States | **12** Negeri

#### 3 WATER, SANITATION & HYGIENE (WASH) AIR, SANITASI & KEBERSIHAN

**2** Projects | **2** Projek

**1** State | **1** Negeri

#### 4 SEASONAL PROGRAMME PROGRAM BERMUSIM

**28** Projects | **28** Projek

**14** States | **14** Negeri

# Vision & Mission

## Visi & Misi

**Inspired by Islamic faith & guided by our values, we envisage a caring world where communities are empowered, social obligations are fulfilled, and people respond as one to the suffering of others.**

Berlandaskan kepada kepercayaan serta nilai-nilai islam, Islamic Relief berhasrat mewujudkan dunia yang prihatin di mana komuniti diupayakan, tanggungjawab sosial dilaksanakan, dan masyarakat bersatu untuk meringankan penderitaan golongan yang memerlukan.

**We work to provide lasting routes out of poverty, empowering people to change their lives, and serving all communities without prejudice.**

Islamic Relief berusaha untuk mengeluarkan penerima manfaat daripada kitaran kemiskinan dengan menyediakan penyelesaian berkekalan ke arah mengupayakan mereka untuk mengubah kehidupan. Islamic Relief membantu semua lapisan masyarakat tanpa sebarang prejudis.

# Values

## Nilai



إِحْلَاسٌ

S I N C E R I T Y



إِدْلِيلٌ

S O C I A L  
J U S T I C E



رَحْمَةً

C O M P A S S I O N



أَمَانَةً

C U S T O D I A N S H I P



إِحْسَانٌ

E X C E L L E N C E

### - 1 IKHLAS

In responding to poverty and suffering, our efforts are driven by sincerity to God and the need to fulfil our obligations to humanity.

*Usaha kita didorong atas dasar ikhlas kerana Allah & keperluan untuk memenuhi tanggungjawab kepada manusia dengan jujur dan tidak mementingkan diri sendiri.*

Our work is founded on enabling people and institutions to fulfil the rights of people who are poor and vulnerable. We work to empower the dispossessed towards realising their God-given human potential and developing their capabilities and resources.

*Keadilan sosial menjadi tunggak bagi masyarakat & institusi menunaikan tanggungjawab mereka terhadap golongan miskin dan golongan memerlukan.*

### - 2 ADIL

We believe the protection and well-being of every life is of paramount importance and we shall join with other humanitarian actors to act as one in responding to the sufferings brought on by disasters, poverty and injustice.

*Perlindungan nyawa & kesejahteraan kehidupan merupakan keutamaan kami. Oleh yang demikian, kami akan bertindak terhadap penderitaan akibat bencana, kemiskinan dan ketidakadilan.*

### - 3 RAHMAH

We uphold our duty of custodianship over the earth, its resources, and the trust people place in us as humanitarian and development practitioners to be transparent and accountable.

*Kami bertanggungjawab menjaga amanah terhadap bumi, sumber-sumbarnya dan kepercayaan yang diberikan supaya tindakan kami telus, bertanggungjawab dan cekap.*

### - 5 IHSAN

Our actions in tackling poverty are marked by excellence in our operations and conduct which is deserving of the people we serve.

*Kami bertekad ke arah kecemerlangan dalam operasi dan tindak-tanduk kami, sebagai memenuhi hak semua penerima manfaat.*

# Global Goals

## Sasaran Global

Islamic Relief global goals aim to ensure we respond effectively to humanitarian emergencies, contribute significantly to the United Nations Sustainable Development Goals & advocate for positive social change.

Sasaran global Islamic Relief bertujuan untuk memastikan agar kami membantu secara berkesan di dalam bencana, memberikan sumbangan besar terhadap Matlamat Pembangunan Mampan Pertubuhan Bangsa-Bangsa Bersatu & menyokong perubahan positif di dalam masyarakat.

- 1 Reducing the impact of conflicts and natural disasters  
*Mengurangkan impak akibat konflik dan bencana alam*
- 2 Empowering communities  
*Mengupayakan komuniti*
- 3 Mobilising people and funds  
*Menggembangkan sumber manusia dan dana*
- 4 Strengthening our family  
*Mengukuhkan rangkaian Islamic Relief*

# Board of Trustees

## Ahli Lembaga Pemegang Amanah

2023





# Management Team

## Pengurusan Tertinggi

2023



# Where We Work

## Rangkaian Global Kami



### Global operations

Afghanistan | Albania | Australia | Bangladesh | Bosnia & Herzegovina | Canada | Ethiopia | Germany | India | Indonesia | Iraq | Ireland  
Italy | Jordan | Kenya | Kosova | Lebanon | Malaysia | Malawi | Mali | Mauritius | Myanmar | Middle East | Nepal | Niger | Norway | Pakistan  
Palestinian Territories | Philippines | Russian Federation | Somalia | South Africa | South Sudan | Spain | Sri Lanka | Sudan | Sweden | Switzerland  
Syrian Arab Republic | Tunisia | United Kingdom | USA | Yemen



## Charity Shoppe



**Charity Shoppe is a charity shop owned by Islamic Relief Malaysia. It operates by selling used goods from public donations at reduced prices. Earnings from these sales are used to sponsor humanitarian projects executed by Islamic Relief. Donors and contributors are from various backgrounds, in line with Islamic Relief's direction to create a caring world.**

*Charity Shoppe adalah sebuah kedai kebajikan milik Islamic Relief Malaysia. Ia beroperasi menggunakan konsep jualan barang terpakai hasil sumbangan orang ramai dan dijual pada harga yang berpatutan. Hasil yang diperolehi daripada jualan ini akan digunakan untuk menaja projek-projek kemanusiaan yang dilaksanakan oleh Islamic Relief. Para penderma dan penyumbang datang daripada pelbagai latar belakang sejajar dengan hala tuju Islamic Relief untuk mewujudkan dunia yang prihatin.*

### WHAT YOU CAN CONTRIBUTE & BUY? | APA YANG BOLEH ANDA SUMBANG & BELI?



Clothing | Pakaian



Bags | Beg



Shoes | Kasut



Accessories for women & men | Aksesori untuk lelaki & perempuan



Kitchen & Dining Ware | Perkakas dapur



Electrical Appliance | Peralatan elektrik



Toys | Mainan



Books | Buku

### LET'S VISIT OUR CHARITY SHOPPE & DONATE

Charity Shoppe Islamic Relief Malaysia  
A-05-G, Paragon Point, Jalan Medan PB5,  
Seksyen 9, 43650 Bandar Baru Bangi,  
Selangor.  
Tel : 03-8912 6334 [Office]  
Phone : 019-358 2088 [WhatsApp Centre]

- ▶ OPERATING HOURS:  
9:00 am – 5:00 pm [Unless stated otherwise]
- ▶ DAYS:  
Monday – Friday  
Saturday, Sunday & Public Holiday [Closed]
- ▶ Walk in donation [Cash/Debit/Cheque]

# Humanitarian Icons

## Ikon - Ikon Kemanusiaan

Diana Amir  
Celebrity



2023

Irma Hasmie  
Ibrahim  
Celebrity



Kumpulan  
Saujana  
Celebrity



Imelda Harris  
Grief Celebrity



Ustaz Shahrizan  
Daud At-Turabi  
Islamic Speaker/  
Motivator





# Part of Our Esteemed Media Partners

## Sebahagian daripada Rakan Media



**SKIM**  
INSPIRASI INFIRIA ISLAMI

**astro**  
**AWANI**

**BERNAMA**

**TV ALHIJRAH**

**tv2**

**ws**

**TV3**

**WO** **Warta Oriental**  
Online News Portal

**GETARAN**  
GEMA BERITA & HIBURAN  
- dari setiap pagi -

**BH**  
Berita Harian

**ZY ZULYUSMAR.COM**  
MY MEDIA NETWORK (JR0134904-D)

**W** **Wilayah Ku**

**Taiwan News**  
台湾英文新聞  
TAIWANNEWS.TW

**pressreader**

**EdgeProp**

**theVibes.com**  
MALAYSIA. FROM EVERY SIDE.  
A PETRA NEWS COMPANY

**TRP** THE ADVENTURES OF  
**VESPER**  
www.tavesper.tech

**Star** ONLINE  
The Daily Reformer  
Local US News and Weather Updates

**etnet**

**KEPOCHI**

**SOYACINCAU**  
BAHASA MELAYU

**edisi9**

**dara.co.id**  
Pilihan Informasi Terpercaya

**NEW AGE** **SAYS**

**Selangor TV**

**SUARA MERDEKA**  
www.suaramerdeka.com.my

**Utusan**  
**Malaysia**

**hype**

**dagangnews**

**OH BULAN!**  
Laman Socialainment Malaysia

**Sinar**  
DAILY

**selangorkini**

**Kosmo!**

**Hite** **Century**

**中國報**  
**CHINA PRESS**

**NEW**  
**STRAITS TIMES**

**NEWS NOW.**

**malaysiakini**

**Klik!**

**HEAD TOPICS**

**2021 BUSINESS TODAY**

**Metro**  
**BURO.**

**NONAS**

**JOURNAL**  
**MALAYSIA**

**FEMININE**

**@femagonline**

**BOOM!** **CARI**  
CARI

**MYKMU.NET**

**msn**



# Part of Our Esteemed Media Partners

## Sebahagian daripada Rakan Media



38 TAHUN GEMA SUARA KEMANUSIAAN IRM

NAWAZAH VIDEO

THE PENG. WE IMPLEMENTED MORE THAN

ZAMBIKHAMPIRON JAPAL ASIH

ANAKAN PARI

JE TAKLUJ GEMA SUARA KEMANUSIAAN IRM

INQUIRER

Projek Bekalan Air Bersih

KEPACHI

JAMA' KEPUNGSAUAN Projek Bekalan Air Bersih

ETMA percuatkan operasi bantuan kemanusiaan di kawasan banjir di Selangor dan Negeri Sembilan

FASA PERALIHAN KE ENDENIK, SOP PERLU DIAMALKAN - DR NOOR HISHAM

BANTUAN CELURH NOKTARIC SAJAH TABUNG KECAMASAH SIRI KBU EROC, BARTI PELARAN UKRAINE

SETHABAH KITA BERPACU BERPERSAMAAN

URUSAN MALAYSIA

URUSAN MALAYSIA

Selain Kar Nee Muslimah, Jadi Ikon NGO Islam? Dr Sazlina Winoed Lihat

Penghargaan Ikon Perpaduan

URUSAN MALAYSIA

URUSAN MALAYSIA

Berlatar usaha Islam berhadapan hadir

ETMA BERSAMA MASYARAKAT

Kekangan Kewangan Beri Impak Besar Pendidikan Anak-Anak

KEPOCHI

DR. SHAHRAZ

DR. SHAHRAZ

Motsuk Dekaran Kereta, Immo Haszmin Memerlukan Tempat Di Tunku

DR. SOO WINO

DR. SOO WINO

DR. SOO WINO

Penduduk terjejas banjir di Segamat terima bantuan barang elektrik

NADI BANGI

SUARA ANDA, NUKILAN KAMI

BERITA TERKINI UMUM UKM VIDEO MORE

IRM Pupuk Semangat Kesukarelawanan Pelajar UKM

Penduduk Negeri Sembilan, IRMA HASMIN & Alif Serta Masa Kemanusiaan Valeu Bergelar Ibu 2 Anak!

NONA

Persatuan Seacikit Wajahnya, IRMA HASMIN & Alif Serta Masa Kemanusiaan Valeu Bergelar Ibu 2 Anak!

Sumber: Islamic Relief Malaysia



# Part of Our Esteemed Digital Platforms

Sebahagian daripada Rakan Kemanusiaan  
Menerusi Platform Digital



Shopee



SnapNPay



LaunchGood



kitafund



Lazada





# Untold Stories

## Kisah Yang Tersimpan



4

**"We had a challenging life because of the war. For nearly 15 days, we walked without food or drink to reach this refugee camp. Many died on the way. So far, Islamic Relief food packs have been our saviour from having to fast all year round."**

- Argis Oglis, Afar, Ethiopia



5

**"The food pack we get from Islamic Relief can last for a month and a half, even if we continue to eat and save. Islamic Relief is the only NGO that approached us and helped us with various types of assistance. I hope that this assistance does not stop here because we desperately need your support to survive."**

- Sarwar, Afghanistan

"Bantuan pek makanan yang kami perolehi daripada Islamic Relief ini dapat bertahan selama sebulan setengah, itu pun jika kami terus mencari makanan dan berjimat-cermat. Islamic Relief satu-satunya NGO yang mendekati kami sekeluarga dan membantu kami dengan pelbagai jenis bantuan. Saya harap, bantuan ini tidak terhenti di sini kerana kami sangat memerlukan sokongan daripada kalian untuk meneruskan kelangsungan hidup."

- Sarwar, Afghanistan



6

**"Imagine how we can buy clean water or get medical care in the hospital if we get sick from using contaminated water for daily use when we also have no money to buy food. Since the existence of tube wells in this village, our lives have all changed for the better. Thank you to Islamic Relief and those who helped build this tube well project."**

- Hosain, Bangladesh

"Bayangkan, duit nak beli makanan pun tiada, apatah lagi nak beli air bersih atau mendapatkan rawatan kesihatan di hospital apabila kami jatuh sakit kerana menggunakan air yang tercemar untuk kegunaan harian. Sejak adanya telaga air di kampung ini, hidup kami semua berubah menjadi lebih baik. Terima kasih Islamic Relief dan semua yang membantu dalam membina projek telaga air ini."

- Hosain, Bangladesh

## MALAYSIA OFFICE

A-05-1, Paragon Point, Jalan Medan PB 5,  
Seksyen 9, 43650 Bandar Baru Bangi, Selangor  
Tel: +603 8926 3434 Fax: +603 8925 3434

## OPERATIONAL IN:

Afghanistan | Albania | Australia | Bangladesh | Bosnia & Herzegovina | Canada | Ethiopia | Germany | India | Iraq | Indonesia | Ireland | Italy | Jordan | Kenya | Kosova | Lebanon | Malaysia | Malawi | Mali | Mauritius | Myanmar | Middle East | Nepal | Niger | Norway | Pakistan | Palestinian Territories | Philippines | Russian Federation | Somalia | South Africa | South Sudan | Spain | Sri Lanka | Sudan | Sweden | Switzerland | Syrian Arab Republic | Tunisia | United Kingdom | USA | Yemen

## SPONSORSHIP / DONATION CAN BE MADE THROUGH:

**MAYBANK ISLAMIC**  
5621 4270 8704

**MBSB BANK**  
1005025100000166

**CIMB ISLAMIC**  
8602073818

**BANK ISLAM**  
12 029 01 006564 3

**BANK RAKYAT**  
11080 10000 35

**AFFIN ISLAMIC**  
10 671 000278 4

**CHARITY SHOPPE**  
CASH / CHEQUE / CREDIT CARD

## PROOF OF PAYMENT

Kindly, E-mail or WhatsApp: NAME, IC NUMBER, PHONE NUMBER, ADDRESS & EMAIL with PAYMENT SLIP to [donation@islamic-relief.org.my](mailto:donation@islamic-relief.org.my) / +6019630 9788 for our reference



**IslamicReliefMalaysia**



WhatsApp Centre  
**+6019-637 9788**

Complaints & Concerns: [feedback.irmalaysia@islamic-relief.org.my](mailto:feedback.irmalaysia@islamic-relief.org.my) / WhatsApp +6019 630 9788

**www.islamic-relief.org.my** | +603 8926 3434

## HEADQUARTERS

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United Kingdom  
Tel: +44 121 605 5555 Fax: +44 121 622 5003



Biller Code: 3822

Ref-1: No.KP

Ref-2: E-mel / No. Tel

JomPay online di Perbankan Internet dan Telefon Mudah Alih dengan akaun semasa, simpanan atau kad kredit



**Islamic Relief  
Malaysia**

Company Registration No. 657354 - W